

PATIENT'S RIGHTS AND PRIVACY, NON-DISCRIMINATION POLICY AND INTERPRETER SERVICES:

Visit our website or any reception desk to view our patient rights & privacy documents, nondiscrimination policy, and interpreter services.

ACCESSIBILITY INFORMATION

Our clinics provide accessible and reasonable accommodations for all patients and visitors. Please inform our staff if you require special accommodations. To access our patients with disabilities accommodations page, please visit <https://dentistry.uic.edu/patients/patients-with-disabilities/>.

WE WELCOME YOUR FEEDBACK!

Submit your feedback on our website, via e-mail at codpatientinput@uic.edu, or call 312.996.3544.

REVIEW US ONLINE!

Join other patients who have written about why they choose UIC for dental care. You can review us on Google, Facebook, or Yelp.

WHY PATIENTS CHOOSE UIC

Patients choose us for the complete range of affordable dental care we offer—all conveniently located in one location—and because they believe in our mission as much as we do.

MISSION

Advancing oral health through transformative education, research, clinical care, and advocacy within a diverse and inclusive environment.

To view our complete Mission and Vision Statement, please visit dentistry.uic.edu/about/mission-history/.

FOR APPOINTMENTS AND MORE INFORMATION
Dentistry.UIC.Edu/Patients

 University of Illinois Chicago College of Dentistry

 @uicdentistry

 @UICCOD

 UIC College of Dentistry

 University of Illinois Chicago College of Dentistry

LOCATION AND PARKING

We are located two blocks south of I-290 in the Illinois Medical District at the corner of Paulina and Polk Streets.



CAR: Park in the Paulina St. garage at Paulina and Taylor for a nominal fee. Drop-off area and access for patients with disabilities is available in front of the building on Paulina St.



TRAIN: CTA Pink Line Polk station is across the street.



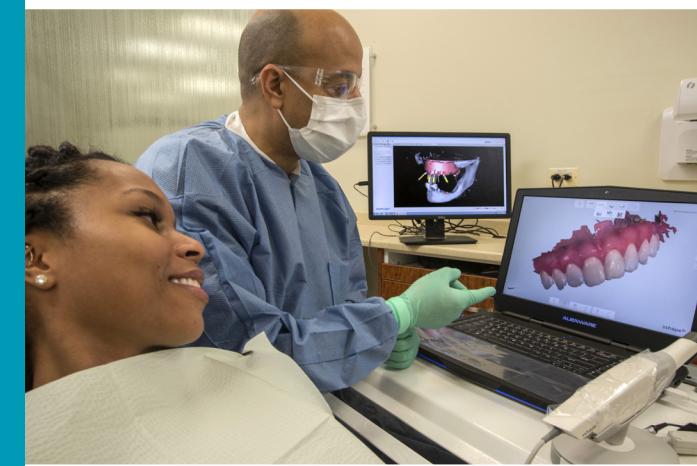
BUS: 7-Harrison, 9-Ashland, 12-Roosevelt, and 157-Streeter/Taylor buses have stops nearby.



BIKE: Bike stand outside entrance and Divvy station next to CTA Polk Pink Line station.

UIC College of Dentistry
and Dental Clinics

PATIENT INFORMATION



 UI Health | 

801 South Paulina Street
Chicago, Illinois 60612
312.996.7555

 UNIVERSITY OF
ILLINOIS CHICAGO

Care Provided by
University of Illinois Chicago
College of Dentistry



YOUR APPOINTMENT IS SCHEDULED FOR:

WELCOME TO UIC COLLEGE OF DENTISTRY!

Illinois's largest oral health care provider

- Offering a complete range of general and specialty dental care services for all ages—all in one location.
- Providing the highest standard of care in modern, comfortable clinics featuring the latest technology.
- Performing in a professional, caring, and safe environment.

We offer three care options

- **General Care:** Students in training offering a wide range of services at discounted rates.
- **Specialty Care:** Residents providing advanced services for more complex needs.
- **Faculty Care:** Faculty experts providing care at costs comparable to area dentists.



WHAT TO EXPECT AS A NEW PATIENT

During your first visit we will assess your oral health needs to provide the best care. As an educational institution, we align your dental treatment with our evidence-based learning objectives.

New patients will receive a comprehensive oral health examination to discuss treatment plan options with your care provider. Being an educational institution, appointments may take longer than a typical dental visit.

The student dentist or specialty clinic will contact you to schedule an initial evaluation. The initial evaluation and planning usually takes two to three visits and may require additional X-rays. Once a treatment plan is approved by you and your dentist, your next visit will be scheduled. Visits typically take two to three hours. You may also elect to seek treatment from a faculty member. Payment is due at the time of treatment.

Our multicultural clinical teams speak numerous languages to accommodate patients of diverse backgrounds.

WHAT TO BRING TO APPOINTMENTS

- Photo ID
- Insurance/medical card or other payment method
- List of current medications (if applicable)
- Proof of guardianship/power of attorney (if applicable)
- Related dental records or X-rays (if applicable)
- Patients under the age of 18 must be accompanied by a legal or court appointed guardian to sign all consent and treatment forms.

FREQUENTLY ASKED QUESTIONS

What are my payment options?

We accept major credit cards (Visa, MC, Discover, and American Express), cash, personal checks and money orders, and some insurance plans. Payment is due at time of treatment.

Is my insurance accepted?

A list of accepted insurance plans can be found on our website: dentistry.uic.edu/patients. Plans include Delta Dental and several Medicaid plans.

Can I be referred by another doctor or dentist?

Yes, our specialists and faculty providers accept referrals. Referrals

are accepted through our online portal, Referral+. Ask your provider to visit dentistry.uic.edu/patients to access the portal.

What if I have a dental emergency?

We offer urgent dental care for acute pain, infection, and swelling. Appointments are scheduled for the next business day. Please call 312.996.7555 for adult urgent care and 312.996.7532 for pediatric urgent dental care.

What if I need to reschedule or cancel a visit?

We require 24 hours notice for rescheduling and cancellations. New patients should call 312.996.7555 to make appointment changes. Current patients should contact their student dentist or resident specialist for appointment changes.

Can my child accompany me to my appointment?

Yes, however, only patients are allowed in the operator. Children under the age of 14 must be accompanied by an adult while in the waiting room.

dentistry.uic.edu/patients