

UIC College of Dentistry

INCLUSIVE CARE CLINIC

Comprehensive, Preventative,
Integrated Dental Treatment



MISSION

Advancing oral health through transformative education, research, clinical care and advocacy within a diverse and inclusive environment.

VISION

Better oral health through transformative innovation.

Use this QR code to access our website on a mobile device.





WHAT MAKES THE ICC UNIQUE?

The ICC provides dental care for patients with disabilities and/or special healthcare needs. This includes patients 15 years or older who may encounter barriers receiving dental care. Our patients will receive an initial evaluation to determine if the dental needs can be met by student providers.



WHAT SPECIAL ACCOMMODATIONS ARE AVAILABLE FOR PATIENTS?

- Multi-sensory room: To reduce anxiety and promote relaxation.
- Wheelchair lift: Allows patients to receive treatment in their wheelchairs.
- Private treatment rooms: To provide privacy and comfort.
- Noise-cancelling headphones, personal entertainment tablets and weighted blankets.



WHAT SERVICES DOES THE ICC OFFER?

- Comprehensive dental treatment
- Preventative dental treatment
- Integrated dental treatment (multidisciplinary)
- Teledentistry (video call) visit for pre-screenings, emergency and follow-up appointments

WHAT TO EXPECT AS A NEW PATIENT

During your first visit we will assess your oral health needs to provide the best care. New patients will receive a comprehensive oral health examination to discuss available treatment plan options with your care provider. As an educational institution, we align your dental treatment with our evidence-based learning objectives. Appointments can take longer than a typical dental visit.

The experienced clerk staff will contact you to schedule an initial evaluation with a student dentist. The initial evaluation and planning usually takes 2 to 3 visits and may require additional x-rays. Once a treatment plan is approved by you and your dentist, your next visit will be scheduled. Visits typically take 2 to 3 hours. Payment is due at the time of treatment.

What to bring to appointments

- Photo ID
- Insurance/medical card or other payment method
- List of current medications (if applicable)
- Proof of guardianship/power of attorney (if applicable)
- Related dental records or x-rays (if applicable)
- Patients under the age of 18 must be accompanied by a legal or court appointed guardian to sign all consent and treatment forms

Our multicultural clinical teams are trained to accommodate patients of diverse backgrounds.

FREQUENTLY ASKED QUESTIONS

What are my payment options?

We accept major credit cards (Visa, MC, Discover and American Express), cash, personal check and money orders, and some insurance plans. Payment is due at time of treatment.

Is my insurance accepted?

A list of accepted insurance plans can be found on our website dentistry.uic.edu/patients. Plans include Delta Dental and several Medicaid plans.

Can I be referred by another doctor or dentist?

Yes, referrals are accepted through our online portal, Referral+. Ask your provider to visit our website <https://dentistry.uic.edu/patients> to access the portal.

What if I have a dental emergency?

We offer urgent dental care for acute pain, infection and swelling. Appointments are scheduled for the next business day.

What if I need to reschedule or cancel a visit?

We require 24 hour notice for rescheduling and cancellations. New patients should call (312)-355-1641 to make appointment changes.

PATIENT'S RIGHTS & PRIVACY, NON-DISCRIMINATION POLICY AND INTERPRETER SERVICES:

Visit the reception desk to view our patient rights & privacy documents, non-discrimination policy and interpreter services.

ACCESSIBILITY INFORMATION:

Our clinics provide accessible and reasonable accommodations for all patients and visitors. Please inform our staff if you require special accommodations. To access our patients with disabilities accommodations page, please visit dentistry.uic.edu/patients/patients-with-disabilities/.

WE WELCOME YOUR FEEDBACK!

Submit your feedback on our website, via email at codpatientinput@uic.edu or call (312) 996-3544.

REVIEW US ONLINE!

Join other patients who have written about why they choose UIC for dental care. You can review us on Google, Facebook or Yelp.

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MORE INFORMATION

Location and Parking

We are located two blocks south of I-290 in Illinois Medical District at the corner of Paulina and Polk Streets.

801 S. Paulina Street, Rm. 127
Chicago, IL 60612
(312)-355-1641



CAR: Park in the Paulina St. garage at Paulina and Taylor for a nominal fee. Drop off area and access for patients with disabilities is available in front of the building on Paulina St.



TRAIN: CTA Polk Pink Line station is across the street.



BUS: 7-Harrison, 9-Ashland, 12-Roosevelt and 157-Streeterville/Taylor buses have stops nearby.



BIKE: Bike stand outside entrance and Divvy station next to CTA Polk Pink Line station.

FOR APPOINTMENTS AND MORE INFORMATION
Dentistry.UIC.Edu/Patients



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Care Provided by the University of Illinois Chicago
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