



## MISSION

Advancing oral health through transformative education, research, clinical care and advocacy within a diverse and inclusive environment.

## VISION

Better oral health through transformative innovation.

To view our complete Mission and Vision Statement please visit [dentistry.uic.edu/about/mission-history/](http://dentistry.uic.edu/about/mission-history/).



## WHY PATIENTS CHOOSE UIC

Patients choose us for the complete range of affordable dental care we offer—all conveniently located in one location—and because they believe in our mission as much as we do.

## MORE INFORMATION

### Location and Parking

We are located two blocks south of I-290 in Illinois Medical District at the corner of Paulina and Polk.



**CAR:** Park in the Paulina St. garage at Paulina and Taylor for a nominal fee. Disabled visitor access is available in front of the building on Paulina St.



**TRAIN:** CTA Polk Pink line station is across the street.



**BUS:** 7-Harrison, 9-Ashland, 12-Roosevelt and 157-Streeter/Polk buses have stops nearby.



**BIKE:** Bike stand outside entrance and Divvy station next to CTA Polk Pink line station.

### Patient's Rights & Privacy, Non-Discrimination Policy and Interpreter Services:

Contact the reception desk to view our Patient Rights & Privacy Documents, Non-Discrimination Policy, and interpreter services.

### We welcome your feedback!

Submit your feedback on our website, via email at [codpatientinput@uic.edu](mailto:codpatientinput@uic.edu), or call (312) 996-3544.

### Review us online!

Join other patients who have written about why they choose UIC for dental care. You can review us on Google, Facebook, or Yelp.

### FOR APPOINTMENTS AND MORE INFORMATION

(312) 996-7555

[dentistry.uic.edu/patients](http://dentistry.uic.edu/patients)

[@uicdentistry](https://www.facebook.com/uicdentistry) [@uicdentistry](https://www.instagram.com/uicdentistry) [UIC College of Dentistry](https://www.youtube.com/channel/UCUICCOD)

[@UICCOD](https://www.twitter.com/UICCOD) [University of Illinois Chicago College of Dentistry](https://www.linkedin.com/company/university-of-illinois-chicago-college-of-dentistry)



UNIVERSITY OF  
**ILLINOIS CHICAGO**

College of Dentistry



801 S. Paulina Street  
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UI Health | UIC



**YOUR APPOINTMENT  
IS SCHEDULED FOR:**

## WELCOME TO UIC COLLEGE OF DENTISTRY!

### Illinois' largest oral health care provider

- Offering a complete range of general and specialty dental care services for all ages—all in one location.
- Providing the highest standard of care in modern, comfortable clinics featuring the latest technology.
- Performing in a professional, caring and safe environment.



### We offer three care options

- **General Care:** Students in training offering a wide range of services at discounted rates.
- **Specialty Care:** Residents providing advanced services for more complex needs.
- **Faculty Care:** Faculty experts providing care at costs comparable to area dentists.



*Our multicultural clinical teams speak numerous languages to accommodate patients of diverse backgrounds.*

## WHAT TO EXPECT AS A NEW PATIENT

During your first visit we will assess your oral health needs to provide the best care. As an educational institution, we align your dental treatment with our evidence-based learning objectives.

New patients will receive a comprehensive oral health examination to discuss available treatment plan options with your care provider. Being an educational institution, appointments can take longer than a typical dental visit.

The student dentist or specialty resident will contact you to schedule an initial evaluation. The initial evaluation and planning usually takes 2 to 3 visits and may require additional x-rays. Once a treatment plan is approved by you and your dentist, your next visit will be scheduled. Visits typically take 2 to 3 hours. You may also elect to seek treatment from a faculty member. Payment is due at the time of treatment.

### What to bring to appointments

- Photo ID
- Insurance/medical card or other payment method
- List of current medications (if applicable)
- Proof of guardianship/power of attorney (if applicable)
- Related dental records or x-rays (if applicable)
- Patients under the age of 18 must be accompanied by a legal or court appointed guardian to sign all consent and treatment forms.

**Our clinics provide accessible and reasonable accommodations for all patients and visitors. Please inform our staff if you require special accommodations.**

**[dentistry.uic.edu/patients](https://dentistry.uic.edu/patients)**



## FREQUENTLY ASKED QUESTIONS

### What are my payment options?

We accept major credit cards (Visa, MC, Discover, and American Express), cash, personal check and money orders, and some insurance plans. Payment is due at time of treatment.

### Is my insurance accepted?

A list of accepted insurance plans can be found on our website [dentistry.uic.edu/patients](https://dentistry.uic.edu/patients). Plans include Delta Dental and several Medicaid plans.

### Can I be referred by another doctor or dentist?

Yes, our specialists and faculty providers accept referrals. Referrals are accepted through our online portal, Referral+. Ask your provider to visit our website [dentistry.uic.edu/patients](https://dentistry.uic.edu/patients) to access the portal. Please visit our website [dentistry.uic.edu/patients](https://dentistry.uic.edu/patients) to access the portal.

### What if I have a dental emergency?

We offer urgent dental care for acute pain, infection, and swelling. Appointments are scheduled for the next business day. Please call (312) 996-7555 for adult urgent care, and (312) 996-7532 for pediatric urgent dental care.

### What if I need to reschedule or cancel a visit?

We require 24 hour notice for rescheduling and cancellations. New patients should call (312) 996-7555 to make appointment changes. Current patients should contact their student dentist or resident specialist for appointment changes.

### Can my child accompany me to my appointment?

Yes, however, only patients are allowed in the operatory. Children under the age of 14 must be accompanied by an adult while in the waiting room.