

Payment Portal FAQ

1. What types of payments does the payment portal accept?
 - a. Visa, MasterCard, Discover
2. How long does it take for a payment to be processed?
 - a. 2-3 business days
3. Will I receive a receipt?
 - a. You will receive an email confirmation to the email address provided upon making payment. If you need further assistance with a receipt, please contact us at codpayments@uic.edu.
4. How do I request a refund?
 - a. Please contact us at codpayments@uic.edu and provide a copy of your confirmation email or call us at 312-996-357.
5. Can I set up reoccurring payments?
 - a. No, at this time reoccurring payments are not available.
6. Is there a maximum amount I can make a payment for?
 - a. This limit is determined by your credit card company.