

Patient Testimonial: Peter Finger
September 1, 2021

I want to call to your attention what an outstanding person and student dentist Kheya is! She is not only personable and proficient in her regular care as my student dentist but Kheya is also a caring individual who has gone "above and beyond" in my care.

To be specific, when I was there for a checkup and cleaning in June, it was discovered that tooth #19 was somewhat loose. I then had x-rays of that tooth and was then sent to another department for a special x-ray to get a better view.

I was seen by a specialist in that department who read the film and discussed his finding with me and also Kheya. He found that tooth #19 which had a root canal done about 40-plus years ago had a broken root with a small self draining abscess. Because the tooth had not bothered me up to that point, I was told to leave it alone but to watch for any signs of infection at the gum level. There was no rush to do anything at that time.

However, because I was scheduled for a pacemaker implantation this past Monday, August 31st, my cardiologist-electrophysiologist wanted #19 pulled last week before the implant surgery (since I can have no dental care for 3 months after the surgery) and treated with a course of antibiotics immediately following the extraction.

The dental school was on break at that point so I found a local oral surgeon in Glenview with one opening last Friday who could pull the tooth but he requested x rays from UIC. Kheya and I were in constant communication even during her break. On reopening of the dental school, Kheya went to the records office and helped initiate a telephone call to me from that office requesting a signed release before they could send x-rays. I scanned and emailed the release back immediately and was told they would be send the x-rays within 7 days which would have been too late for my Friday appointment. Kheya went back to the records office the following morning and explained the urgency of sending them right away. They were sent that same day. Kheya took it upon herself to be sure I had what I needed to have the extraction before the pacemaker surgery on Monday.

Kheya showed me that she truly CARES about me and did everything in her power to make things happen! Obviously, she has demonstrated to me that, even as only a second year student, she has the personal qualities that predict great success in her future.

I thought you would want to know how very pleased and impressed I am by this student dentist. I have personally thanked Kheya but I hope you will similarly commend her for being an outstanding student and representative of the UIC Dental College.