

## Why Patients Choose UIC

Patients choose us for the complete range of affordable dental care we offer—all conveniently located in one location—and because they believe in our mission as much as we do.



## Vision

Our vision is to provide excellence in oral health education, research, and service, through improving the health and wellness of our communities, providing exemplary care of our patients, and advancing the knowledge to do so.

## Mission

**To educate** oral health professionals and scholars who excel in a complex, multicultural and technologically changing world;

**To discover** and translate new knowledge at the boundaries of science, transforming oral health care practice, social systems and related technologies for the benefit of individuals, families and communities;

**To provide** oral and health education & clinical services of the highest quality with an emphasis on enhancing health equity and social justice for individuals and communities;

**To prepare** health professionals in addressing the challenges of access to care affecting undeserved populations;

**To collaborate** with our urban and rural community partners in mutually beneficial ways; and

**To advocate** for public policies, perceptions, and practices that lead to inclusion of oral health as an integral part of the inter-professional emphasis on the health of the communities we serve.

## More Information

### For appointments and more information

☎ (312) 996-7555 📄 [dentistry.uic.edu/patients](https://dentistry.uic.edu/patients)

### Patient's Rights & Privacy:

Contact the reception desk to view our Patient Rights & Privacy Document.

### Non-Discrimination Policy:

Contact the reception desk to view our Non-Discrimination Policy.

### Interpreter Services:

Contact the reception desk if you need interpreter services.

### We welcome your feedback!

Patients are invited to provide feedback on our website or by calling (312) 996-3544 or [codpatientinput@uic.edu](mailto:codpatientinput@uic.edu).

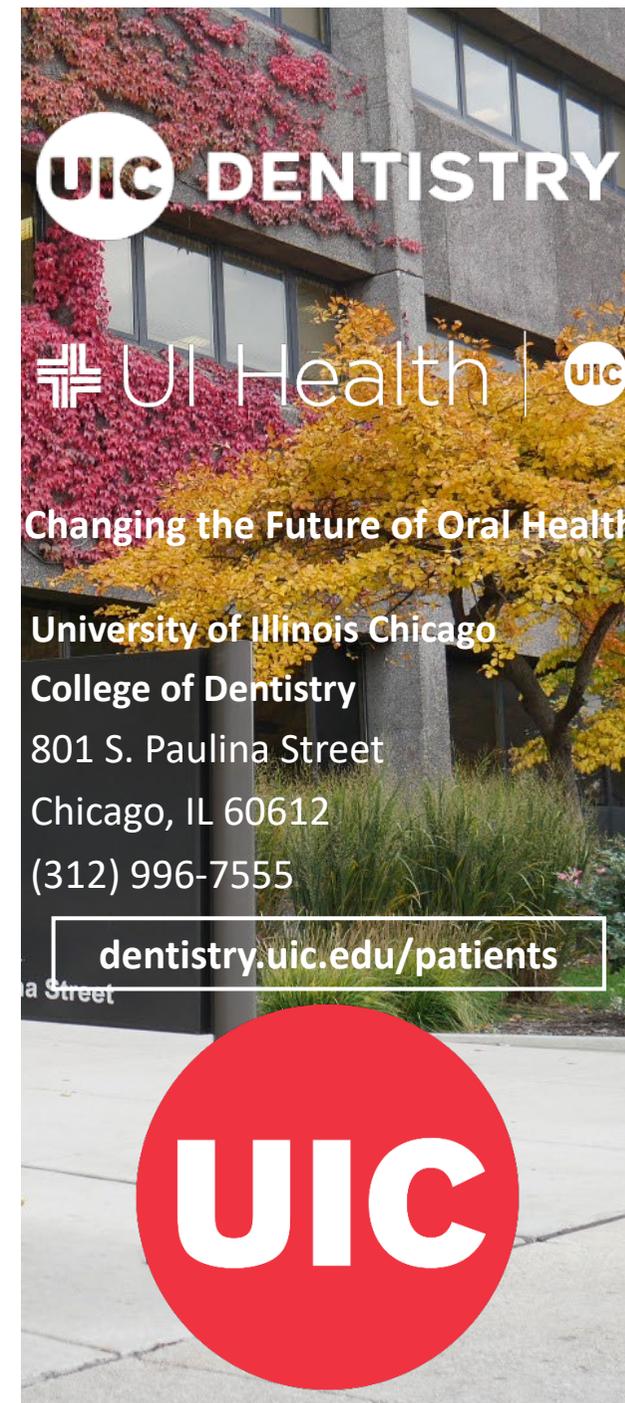
### Review us online!

Join other patients who have written about why they choose UIC for dental care. You can review us on Google, Facebook or Yelp.

### Location and Parking

We are located two blocks south of I-290 in Illinois Medical District at the corner of Paulina and Polk

- **Car:** Park in the Paulina St. garage at Paulina and Taylor. Disabled visitor access is available in front of the building on Paulina St.
- **Train:** CTA Polk Pink line station is across the street
- **Bus:** 7-Harrison, 9-Ashland, 12-Roosevelt and 157-Streetsville/Taylor buses have stops nearby.
- **Bike:** Bike stand outside entrance and Divvy station next to CTA Polk Pink line station.



# Welcome to UIC College of Dentistry!

## We are Illinois' largest oral health care provider

- Complete range of general and specialty dental care services for all ages—all in one location.
- Providing the highest standard of care in modern, comfortable clinics featuring the latest technology.
- Professional, caring and safe environment.



## We offer three care options

- *General Care:* Students in training offering a wide range of services at discounted rates.
- *Specialty Care:* Residents providing advanced services for more complex needs.
- *Faculty Care:* Faculty experts providing care at costs comparable to area dentists.



Our multicultural clinical teams speak numerous languages to accommodate patients of diverse backgrounds.

## What to Expect as a New Patient

During your first visit we will assess your dental needs to determine whether our general or specialty care would best match your needs with our learning objectives. You may also choose to see a faculty member for your dental care. Payment is due at time of treatment.

All new patients receive a comprehensive oral health examination where you and your dentist decide the best treatment options. As an educational institution, appointments can take longer than a typical dental visit.

If you choose to see a student or specialty resident, they will contact you to schedule an initial evaluation. We will prepare a comprehensive treatment plan for your review and acceptance prior to beginning treatment. The initial evaluation and planning usually takes 2 to 3 visits and may require taking additional x-rays. Once a treatment plan is agreed upon, your next visit will be scheduled. Visits typically take 2 to 3 hours.

### What to bring to appointments

- Photo ID
- Insurance/medical card or other payment method
- List of current medications (if applicable)
- Proof of guardianship/power of attorney (if applicable)
- Related dental records or x-rays (if applicable)
- Patients under the age of 18 must be accompanied by a legal or court appointed guardian to sign all consent and treatment forms.



Our clinics provide access and reasonable accommodations for patients and visitors with disabilities. Please inform our staff if you require special accommodations.

[dentistry.uic.edu/patients](https://dentistry.uic.edu/patients)

## Frequently Asked Questions

### What are my payment options?

We accept major credit cards (Visa, MC, Discover, and American Express), cash, personal check and money orders, and some insurance plans. Payment is due at time of treatment. The college does not provide financing or payment plans for dental care.



### Is my insurance accepted?

A list of insurance plans we work with are on our website at [dentistry.uic.edu/patients](https://dentistry.uic.edu/patients). Plans include Cigna, Delta Dental and several Medicaid plans.

### Can I be referred by another doctor or dentist?

Yes. Our specialists and faculty providers accept referrals. Referral forms are available on our website at [dentistry.uic.edu/patients](https://dentistry.uic.edu/patients).

### What if I have a dental emergency?

We offer urgent dental care for acute pain, infection and swelling, by appointment for the next business day. Please call (312) 996-7555 for adult urgent care, and (312) 996-7532 for pediatric urgent dental care.

### What if I need to reschedule or cancel a visit?

We require 24 hour notice for rescheduling and cancellations. New patients should call (312) 996-7555 to make appointment changes. Current patients should contact their student dentist or resident specialist for appointment changes.

**Can my child accompany me to my appointment?** Yes, your child may accompany you to your appointment; however we only allow patients in the operatory. Children under the age of 14 must be accompanied by an adult while in the waiting room.