

General Clinic Policies

- **Unattended Children**

It is the policy of the College of Dentistry that children under the age of fourteen (14) must be accompanied by an adult other than the dental patient while in the building.

- **Patients from Nursing Homes & Assisted Living Facilities**

Patients from nursing homes or assisted living arrangements must be accompanied by a guardian or caseworker. Patients must have an appointment or an assigned clinic. Patients cannot be dropped off by ground transportation (ambulance, medicar, or patient van) and present as a walk-in to the clinic without having valid referral and acceptance by the College.

- **Patients Requiring Ambulatory Assistance**

The College of Dentistry is not staffed with any salaried or voluntary escort personnel. Patients who have difficulty with ambulating may acquire a wheelchair at the front desk which requires a deposit of a driver's license or ID card. College of Dentistry staff may assist wheelchair or walker patients but are not required to do so during busy times. Patients who cannot ambulate themselves or operate a wheelchair must bring an escort or have an attendant.

While In the Clinics, Please Remember the Following

- Only patients are allowed in treatment operatory. Relatives and friends should wait in the reception area while the patient is being seen in the clinic. Due to limited seating in clinics, the College of Dentistry asks that friends and relatives accompanying patients be limited to one or two.
- Food and drink are not allowed in the patient care areas of the College of Dentistry.
- Cell phones and pagers should be off or silenced during treatment so that there is no distraction to any of the dental health care providers or other patients.
- During treatment, small radios/iPod/cd players and laptops with headphones MUST be at a volume level that enables effective communication between the patient and dental health care provider. There are no large or boom box type players allowed. Patient and visitors of the College of Dentistry are responsible for their personal items.
- Patients who cannot transport themselves to a dental unit or operatory, should refer to a hospital based dentistry program. The College of Dentistry is not equipped to treat such patients. Patients who are litter or bed-bound or who have multiple medical complications would be better served in a hospital based dentistry program.