

UIC College of Dentistry – IT Helpdesk

Wireless/Laptop printing in Dentistry using the ACCC Pharos U-Print system

All College of Dentistry Students, Faculty and staff:

The Academic Computing and Communication Center (ACCC) at UIC operates a network printing system called **Pharos U-Print**, which allows students to print to any one of ACCC student lab printers from their laptops, from wherever they have an internet connection. The Pharos U-Print system is available at the College of Dentistry at the following three locations:

1. Student Computer Lab – Room 430B
2. 4th Floor Commons area
3. 5th Floor Commons area

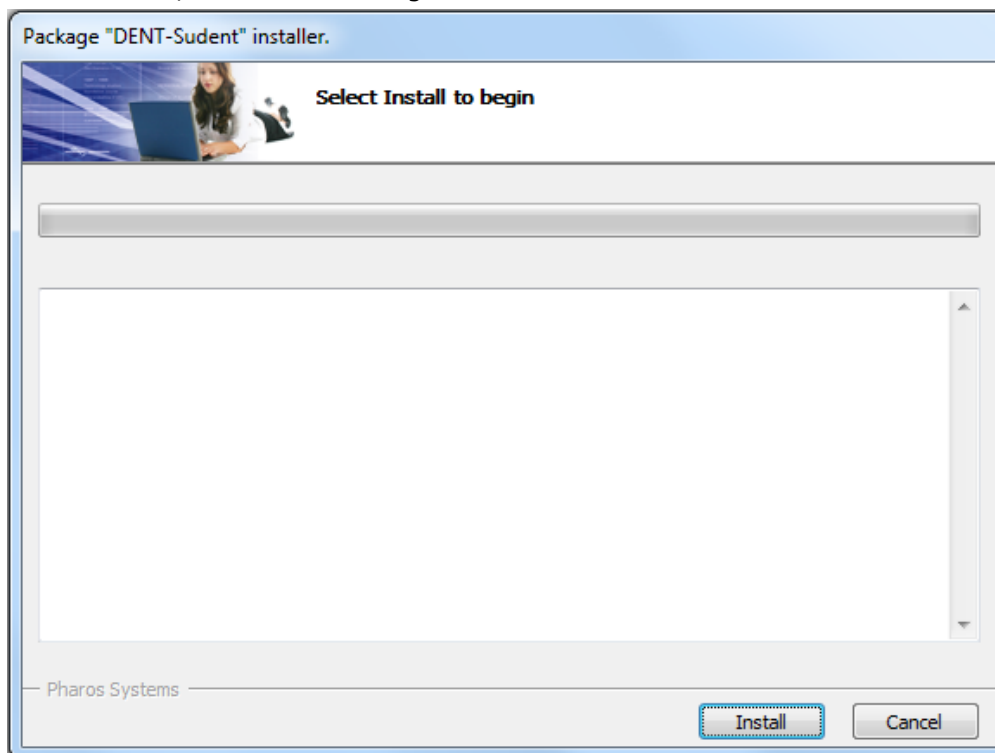
To print to Dentistry's Pharos U-Print printers, students first have to install the Dentistry U-Print client which is pre-configured to send print jobs only to Dentistry's printers. Once the client is installed, a printer called **U-Print - Dentistry** will be installed on your computer.

Please follow the instructions below to install the U-Print client and start printing on the Pharos system.

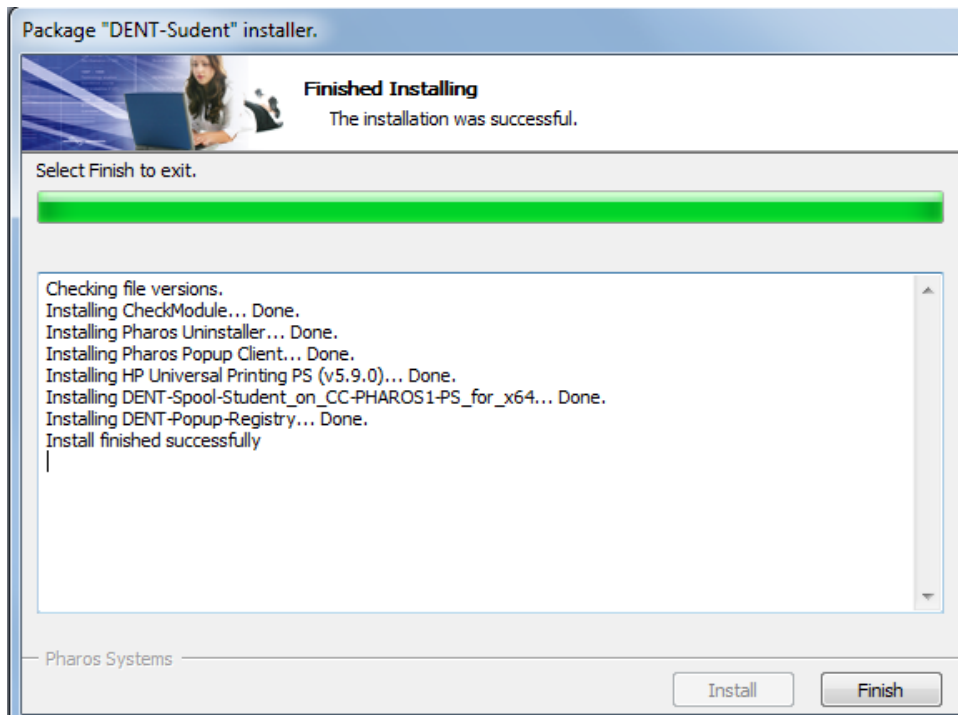
INSTRUCTIONS FOR WINDOWS XP, VISTA OR 7 (32- AND 64-BIT VERSIONS)

Installing the Dentistry U-Print client on Windows:

1. Download the appropriate (x86 or x64) Dentistry U-Print client via the College of Dentistry's website. On your laptop, go to <http://dentistry.uic.edu> > **Staff & Student Links** > **Pharos UPrint System**.
2. Click on the **32-bit** or **64-bit** link next to Dentistry U-Print Client for Windows, and save the file to your desktop.
3. On Windows XP, double-click **DENT-Student_xxx.exe** to start installing the client on your laptop; on Windows Vista or 7, right click the file and select "Run as administrator" to start the install.
4. On the first screen, click **Install** to begin installation.



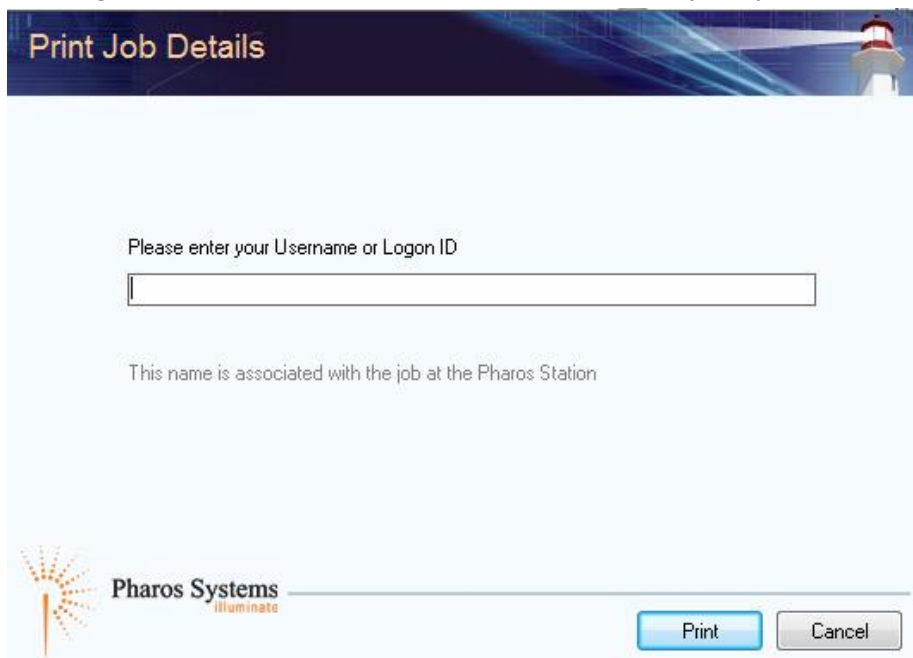
5. On successful installation, the screen should look like this:



6. Once the client is installed, a printer called **U-Print – Dentistry** should be visible in the list of printers on the laptop

Sending print jobs to Dentistry's U-Print printers:

1. To print from a Windows application (Word, Excel, Internet Explorer, etc.), chose the **U-Print – Dentistry** printer from File > Print. Set to **duplex printing** if you want to print double-sided (Printer Properties > Finishing tab > [check] Print on both sides check-box)
2. After clicking Ok, the Pharos **Print Job Details** window will open up, as shown below.



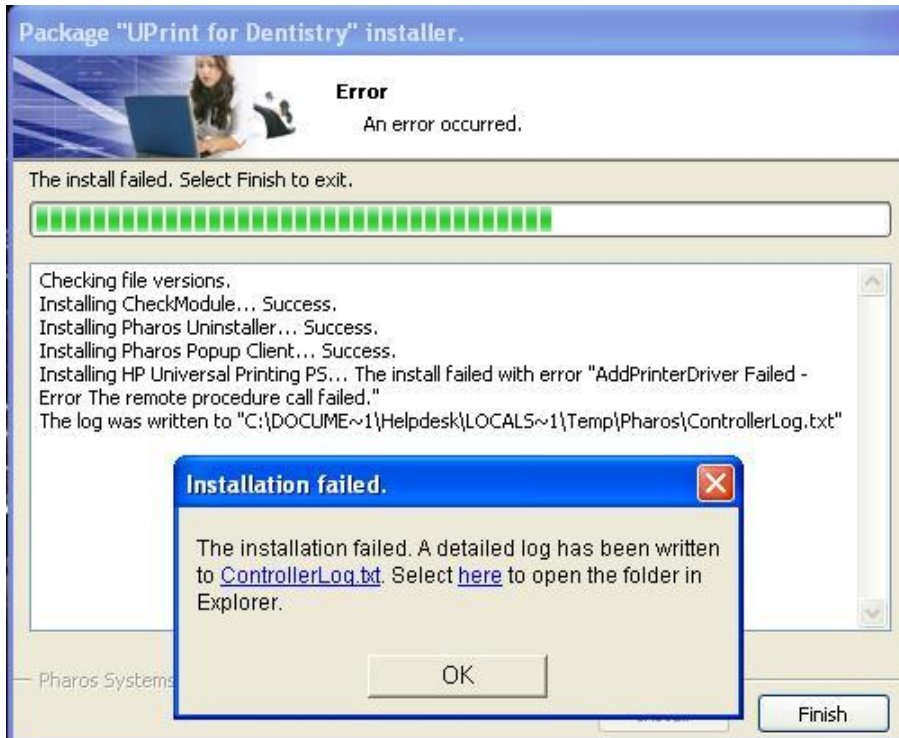
3. Please enter your UIC NetID in the space provided; this NetID will be used to login at the Print Stations to process your print jobs.

Printing at the Pharos Print Stations:

1. A job sent to the U-Print – Dentistry printer can be “picked up” at any one of the 3 locations mentioned above: Student Lab, 4th floor commons or 5th floor commons.
2. At the Print Station, login with your UIC NetID and common password.
3. Chose the print job you want to print from the queue, and click the **Print** button. The job will be printed on the printer next to the print station.
4. Please logout after your session by pressing the ESC key on the keyboard (the session also logs out automatically after a few seconds of inactivity).

Installation Failure:

1. In rare cases, the U-Print client installer fails toward the end of the install process. A screen as shown below, appears:



2. If this happens, check in the list of printers on the computer to see if the U-Print – Dentistry printer has been installed. If it is, delete it from the list of printers and restart the installation process for the Dentistry U-Print client.
3. If it is not installed, reinstall the U-Print client as is. Installation should now succeed and you will get the “Finished Installing” screen as shown previously.

INSTRUCTIONS FOR MAC OS 10.3 AND ABOVE

Installing the Pharos PopUp client on a Mac:

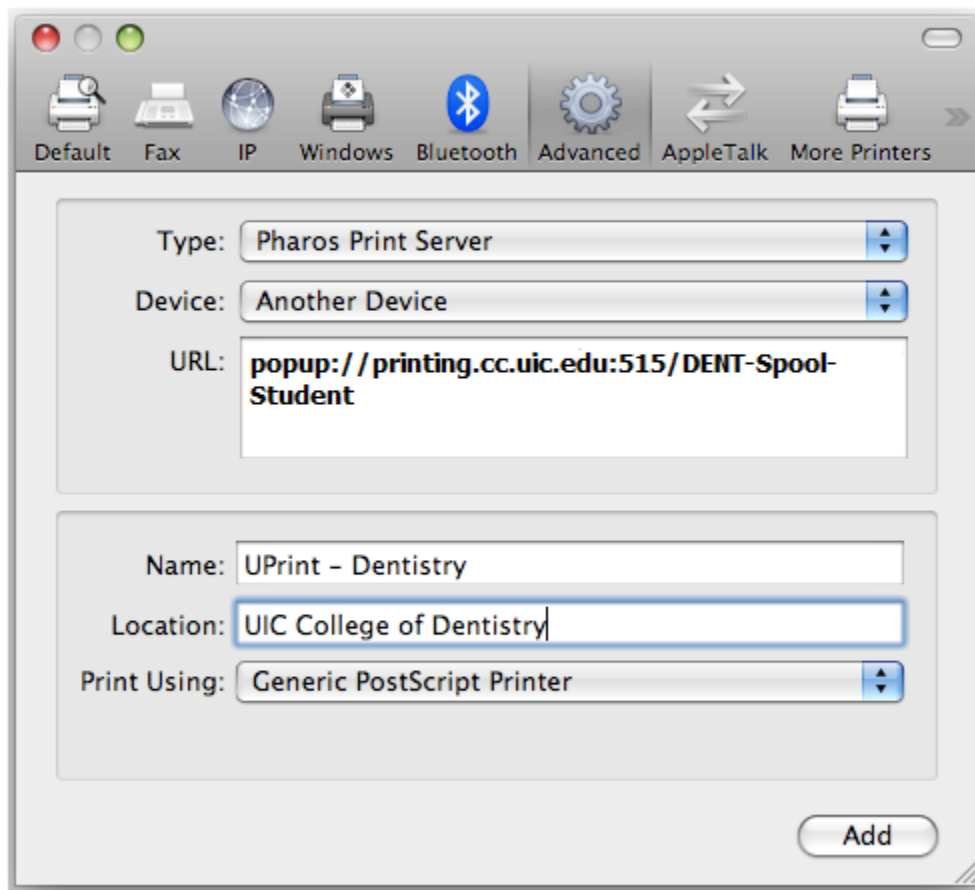
For Mac OS 10.3 and above, the Pharos Popup client needs to be downloaded and installed from Pharos's website. Please go to <http://www.pharos.com/support/downloads/mac/mac-components.html> and download and install version 8.1 of the Pharos Popup Client.

***** After installation of the Popup client completes successfully, please refer to ACCC's Pharos for Macs web page for further configuration instructions:**
<http://www.uic.edu/depts/accc/lan/res-net/pharos-mac.html>

The settings for Dentistry are a little different, as below:

*(Note: The **Device** or **Type** popup button is slow and takes a few seconds to populate)*

1. In the Device **URL** field, enter **popup://printing.cc.uic.edu:515/DENT-Spool-Student**
2. In **Name**, enter U-Print – Dentistry
3. In **Location**, enter UIC College of Dentistry
4. In the **Print Using** popup button, select Generic PostScript Printer from the list



Sending print jobs to Dentistry U-Print printers:

Printing to the Pharos printer via a Mac is similar to printing on Windows. After selecting the **U-Print – Dentistry** printer and sending the print job, a Pharos Popup window will open, which asks for your UIC NetID. Please enter a valid NetID and pick up the print job from any one of the U-Print Print Stations installed in Dentistry.